Exam. Code: 107402 Subject Code: 1752

B.Sc. (Bio Technology) 2nd Semester COMMUNICATION SKILLS IN ENGLISH-II

Paper: BTL-156

Time Allowed—2 Hours] [Maximum Marks—35

Note :—There are **Eight** questions of equal marks.

Candidates are required to attempt any **Four** questions.

- 1. Write in detail about effective listening skills.
- 2. Explain importance of feedback skills.
- 3. Discuss guidelines for attending Telephone calls.
- 4. Explain meaning and importance of Note Taking.
- 5. Write about the factors that make a conversation meaningful.
- 6. Discuss forms of Polite Speech.
- 7. You are travelling in a bus. The passenger sitting next to you realises that he has left his purse at home. Draft the conversation in the dialogue form.
- 8. Write important essentials of Spoken English.

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